



BRYANT'S BUSINESS

Monday, February 2, 1987

Bryant College, Smithfield, RI

Volume 7, Number 2

'Yellow shirts' make Bryant look good

by Gloria Yahn
Assistant Editor

Bill Angel said "they make me look good." What Bryant's housekeeping superintendent really meant is, they make Bryant look very good.

"They" are the custodians, affectionately referred to as "yellow shirts" on campus. And they do, indeed, keep Bryant as clean as any campus anywhere.

Where else do you see a custodian down on hands and knees scraping waxy buildup out of corners? Or cleaning dust that accumulates in the grooves of 1,500 lockers with a rag wrapped around a jackknife?

Normand Gagnon is one of the 52 custodians, of which 44 are "yellow shirts," who keep dormitories, classrooms, townhouses, offices, faculty suites, library, MRC and gym very clean. He is responsible for the first floor front of the Unistrukture, which includes the swimming pool area, locker room, three rest rooms, reception area, students' lockers, and four entrances.

Asked if scraping wax or cleaning dusty lockers is in his job description, Gagnon said: "No! You just know what has to be done. If a man wants to keep himself busy, the work is there. There's always something to do. When something needs to be done, you do it. That's what you get paid for."



"Yellow shirts" Normand Gagnon (left), Larry Enright, and Al Rondeau (right).

"Each 'yellow shirt' is assigned a station that is his total responsibility," said Gagnon, a nine-year veteran of the housekeeping department. That includes tasks assigned through work orders. He and 21 other custodians are charged with keeping the Unistrukture in shape.

With more than 2,000 students passing through the library daily, Larry Enright, a six-year veteran of Bryant and the library, doesn't have to look for anything to do. The three-floor library is vacuumed nightly to leave Enright plenty of time to maintain the five bathrooms, empty 30 waste baskets twice a day, dust file cabinets, wash windows, and pick up the mail. And if that isn't enough, Enright gets to remove and dust more than 100,000 books twice a year.

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Mobile micro lab on the road

Bryant's "mobile microcomputer laboratory" has taken to the road.

The micro lab on wheels is the latest outreach to business and government by the Center for Management Development. It offers hands-on, customized microcomputer training on site for companies, agencies, and their employees. The lab is part of the CMD's larger "corporate training program" that provides educational-needs analysis and customized continuing education and professional development programs.

The mobile lab traveled first to the U.S. Department of Transportation office in Cambridge on January 20-21 for a two-day training program for project managers. They received training in advanced macros for Lotus software.

The state-of-the-art lab then made its first Rhode Island voyage to the Newport Naval Base on January 26-29 for a four-day training program for

the Naval Underwater Systems Center. Employees there got an introduction to microcomputers and at least three software programs with spreadsheet and word processing capabilities.

The micro lab includes 20 Compaq portable microcomputers that are PC AT compatible, a monochrome projector, and related software. Printers will be added later. A Ford panel van transports the equipment to the training site. It is manned by long-time CMD instructor Jeremiah Preston, who sets it up, teaches, and breaks it down under a contract with The CENTER. In less than 45 minutes, he can turn almost any room into a microcomputer classroom.

The portable lab is believed to be the only one of its type in the Northeast. It was made possible primarily by a \$100,000 grant for hardware from the Champlin Foundations of Providence.



Leaders to speak on leadership

Leaders speaking about leadership.

That is Bryant's new Leadership Forum Series debuting tomorrow. It opens with a Presidential adviser and former corporate executive talking about "The Need for Leadership Education."

Frank Pace Jr., who has advised Presidents dating back to Harry Truman and who is a former chairman of General Dynamics Corporation and the Corporation for Public Broadcasting, is the inaugural speaker. His address begins at 7:30 p.m. in Room 386 A&B.

Pace currently is chairman and CEO of the National Executive Service Corps, which provides management assistance to nonprofit agencies by volunteer senior corporate executives. He also has been chairman, president, and CEO of the International Executive Service Corps, which provides similar assistance to businesses in developing countries.

Pace's government service has included serving as Secretary of the Army and budget director in the Truman administration, filling three NATO advisory posts for Eisenhower, serving on Jimmy Carter's Commission for a National Agenda for the Eighties, and serving on President Reagan's Task Force on Private Sector Initiatives. He has been affiliated with numerous other corporations, nonprofit associations, and charitable organizations, including Conoco; Time; Colgate-Palmolive; California Institute of Technology; Council of the Americas; Boys' Clubs of America; First American Bank of New York, and the International Leadership Center.



Frank Pace, Jr.

Pace's presentation is followed on March 26 with an address by one of America's leading academic authorities and writers on leadership, Dr. Bernard Bass. The distinguished professor of management at SUNY at Binghamton and author of "Organizational Decision-Making" and "Leadership and Performance Beyond Expectations" speaks on "Transformational Leadership."

The final Leadership Forum address is April 23. Rita O'Brian, vice-president in Rhode Island for New England Telephone and director of the Business and Industry Council of Rhode Island, speaks on "Women and Business Leadership."

The series is sponsored by Bryant's Leadership Program, an academic offering for undergraduate students that began this semester. All forums are free and open to the public.

'Yellow Shirts'

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Enright actually prefers when all the students are on campus.

"It's more of a challenge when they're here," he said. "Keeping up with what they leave behind keeps me busy. And it makes the day go by faster."

Gagnon also likes having the students here.

"It makes cleaning easier when the students are not here," says Gagnon, "but I enjoy it more when they are here."

If the day men are kept so busy, what is there to do on the night shift?

Al Rondeau, a relative newcomer with six months on the job, is stationed in the second floor classroom area on the night shift. Responsible for the upkeep of 31 classrooms a night, he and his partner, Bill Randle, wipe down more than 1,500 desks, sponge each blackboard, sweep each of the floors, empty wastebaskets and replace liners for the start of classes the next morning. If that isn't enough to keep them busy, they dry-mop each hall nightly and wash and wax each floor

every other night.

Students or no students, there doesn't seem to be any time of the year that is slow for the "yellow shirts." But when the students are not on campus, many of the bigger projects are tackled. For example, the windows in Salmanson Dining Hall are washed, all the walls are scrubbed, and the tiles in all the rest rooms are completely wiped down.

Angell says there is no set pattern as to how each custodian handles his area. The custodians set their own routine. After they are hired, they are assigned a station and told to go to it.

"Out of the 15 years that I've been here," Angell said, "this is the most fantastic staff I have ever had."

Turnover is almost zero, he adds. Vacancies are caused almost exclusively by retirement or death.

So, the next time someone on campus mentions that Bryant looks good, do this. Point to a "yellow shirt" and say, "that's why."

Bryant says 'adieu'



Sgt. Jack Currier (left) gets a farewell handshake from Chief Bob Gardner at his retirement party in early January. Currier was with the Office of Public Safety since 1975.

Spring into TAP

Plenty of aerobics. Billiards. CPR training. First aid. Massage. Mixology. Photography. Racquetball. Exercise. Weight Watchers. Beginners swimming. Piano lessons.

This is the spring TAP (The Alternative Program) lineup at Bryant. Courses begin in three weeks and range from three to eight weeks. Registration runs from February 11-20 at the Bryant Center information desk.

Cost of the courses is from \$11 to \$61 (for Weight Watchers)—most cost less than \$25. Class sizes and times vary, but most are held after office hours or in the early evening. Look for the TAP brochure on campus for details.

Staff appointments

The following is a list of recent personnel appointments:

NAME	TITLE	NAME	TITLE
Rose-Marie Barry	Administrative Secretary to the Executive Director of Corporate and Community Affairs	Maryanne Gauthier	Acting Assistant Director of Financial Aid
Anita Coyne	Data Entry Clerk, Evening Division	Linda Martin	Clerk Typist, Athletics
Gail McLoughlin-Elliott	Coordinator of Development Research	Leo Trahan	Custodian
George Farrar	Custodian	Wayne Lima	Academic Counselor, Graduate School
Carla Gardner	Administrative Assistant to the Director of Human Resources	Charlotte Moskalenko	Lab Supervisor
		Michael Curran	Purchasing Receiver /Custodian Lead
		William Ritchie	Sergeant, Public Safety Office
		David Slocum	Public Safety Officer

Anniversary schedule set

The schedule for Bryant's 125th Anniversary next academic year has been approved, and an organizational structure and subcommittees responsible for individual events are being formed.

As planned by the 125th Anniversary Steering Committee and revised and approved by the vice-presidents and President O'Hara, the schedule looks like this: a gala opening week that includes a formal academic convocation, a fun run from downtown Providence, a performing arts event, a black-tie dinner, and a reopening ceremony for the Koffler Center; academic symposia; a lyceum series; a second performing arts event; a College birthday party; "theme" parties; a gala 125th Commencement, and a very special Alumni Weekend that closes out the celebration. The College's other annual special weekends and events, such as Parents Weekend and the Festival of Lights, also are tied into the Anniversary.

On top of this, a variety of promotional items and the first Bryant history book will be sold, a special issue of the Bryant Review alumni quarterly will be printed as a memento, and a historical display and Anniversary video will be created for viewing on and off campus.

Everything will be supported by a host of public relations activities and advertisements to publicize and promote the Anniversary as a whole and events individually.

If you are interested in serving on any subcommittee, contact the public relations office, your vice-president, or one of the steering committee members on campus. They include Bill Rupp, Howard Kay, Shirley Plante, Fred Kenney, David Brooks, and Stacy DeBisschop.

QUICKLY

...**Bill Sweeney** continues to generate news coverage. The economics professor was interviewed again in early January about his 1987 economic forecast, by WPRI-TV (Channel 12)...

...The January 2 edition of *Marketing News* carried an article by marketing professor **Frank Blingham**, titled "Research can help schools meet enrollment goals." He also will have another article, "Promotion: an Inseparable Part of the Institutional Marketing Effort," printed in the summer edition of the *Journal of Marketing for Higher Education*...

...**Arthur K. Smith**, a former professor at Bryant, is recovering from a stroke, and would like to hear from his former colleagues. His address: One Westgate Road, Attleboro, MA 02703...

...**Ron DiBattista**, a management professor, has been named an Outstanding Young Man of America. His biography will appear in the 1986 edition of this national publication...

...The February 9 issue of *Design News* carried an article by management professor **Ted Gautschl**. Titled "A Taste of the Real World," it deals with the Bryant Management Laboratory—an adaptation of the computer-simulated game Imaginit that is the core of his course on strategy and policy...

...Vice-president **Bob Harrill**, corporate giving director **Homer Shirley**, and public relations director **Bill Rupp** are discussion leaders at the annual New England-district CASE (Council for Advancement and Support of Education) conference in Boston this week...

CALENDAR

MONDAY, FEBRUARY 2

Advanced LOTUS 1-2-3 A "Hands-On" Approach
2-Day Seminar
The CENTER
8:30 a.m. - 4:30 p.m.

THURSDAY, FEBRUARY 5

Managing Performance: Specific Techniques for Appraising, Coaching and Motivating Employees
2-Day Seminar
The CENTER
8:30 a.m. - 4:30 p.m.

SUNDAY, FEBRUARY 8

Eucharist
Bryant Center
Meeting Room 2
Noon & 9 p.m.

Protestant Service
Bryant Center Chapel
12:30 p.m.

"Vision Quest"
SPB Movie
Auditorium
7 & 9:15 p.m.

MONDAY, FEBRUARY 9

Evaluating the Effectiveness of Training
Seminar
The CENTER
8:30 a.m. - 4:30 p.m.

Final Day to Add/Drop

TUESDAY, FEBRUARY 10

The Art of Professional Selling
2-Day Seminar
The CENTER
8:30 a.m. - 4:30 p.m.

WEDNESDAY, FEBRUARY 11

How to Write More Effective Memos, Letters and Reports
2-Day Seminar
The CENTER
8:30 a.m. - 4:30 p.m.

SUNDAY, FEBRUARY 15

Eucharist
Bryant Center
Meeting Room 2
Noon & 9 p.m.

Protestant Service
Bryant Center Chapel
12:30 p.m.

MONDAY, FEBRUARY 16

Washington's Birthday
COLLEGE CLOSED

SPORTS

WEDNESDAY, FEBRUARY 4

Women's Basketball

Merrimack
5:30 p.m.

Men's Basketball

Merrimack
7:30 p.m.

MONDAY, FEBRUARY 9

Women's Basketball

Stonehill
5:30 p.m.

Men's Basketball

Stonehill
7:30 p.m.

SATURDAY, FEBRUARY 14

Women's Basketball

American Int'l
5:30 p.m.

Men's Basketball

American Int'l
7:30 p.m.

First Hall of Fame dinner February 13

Bryant's long-awaited Athletic Hall of Fame becomes a reality on February 13.

Ten persons who have played "prominent roles in the success of Bryant College athletics over the past four decades" will be inducted at a \$20-a-plate dinner in the Bryant Center. The inductees are: the late Al Martino, a collegiate and Rhode Island golf champion; Jim Hallett, four-time all-American golfer; Ernie DeWitt, three-time all-American basketball player; Tom Smile, Bryant's all-time leading basketball scorer; Jenny Proud, the first Bryant female athlete to qualify for national NCAA competition; Charlie Swanson, one of the nation's top senior tennis players; professor Wally Camper, former baseball and basketball coach; Tom Duffy, former basketball

coach; Arnold Collison, captain of the 1933 men's basketball team, and the late Frank Lanning, a Providence *Journal-Bulletin* sports cartoonist.

Fame inductees were selected from more than 100 nominations by a committee of faculty, administrators, and alumni. The committee plans to add at least five new members each year.

Eligible for induction are former Bryant athletes and coaches, Bryant alumni who have excelled in athletics since graduation, and non-Bryant athletes or coaches who have been friends of College athletics.

Tickets for the induction dinner are on sale at the athletics department. It begins at 7 p.m., preceded by a social hour.

By the way . . .

by Gloria Yahn
Assistant Editor

- Chris Raether, assistant director of financial aid, called me the day she was leaving the hospital with a bundle. The bundle has a name. It's Catharine Noble Schoettle who was 20 inches long and weighed 7 lbs., 2 ozs. at birth. Born December 12, Catharine was a perfect Christmas present for Chris and her husband, Clark Schoettle.
- John Falardeau, night manager of the Bryant Center, can be credited with making Christmas merry for a lot of children. John, in conjunction with the Slatersville Congregational Church, donated 85 toys to the Student Alumni Association's toy drive. Those children may never know the joy you brought. But your friends will!
- Bill Sweeney, economics professor, recently read some of his faculty evaluation comments. Suffering through the semester with an upper respiratory infection, Bill found that his illness didn't go unnoticed. One of his students wrote: "If that professor clears his throat one more time, I think I'll 'upchuck'." Some students have such a way with words, wouldn't you say, Bill?
- Carol Allard, internship assistant, received a large, belated Christmas gift. The gift? A 9 lbs. 7 oz. grandson named Derek Joseph, born to Carol's daughter, Nancy, on January 12.